

Complaint Number	Date/Time Received	Nature of Complaint	Response
568	2/4/22, 9.32pm	Noise	Complaint received via the Community Hotline. Complainant discussed noise from the Mount Pleasant Operation. Mining operations are regularly monitored and altered to minimise the impacts from noise. Upon receipt of the complaint an inspection of the operation was undertaken by the OCE. Operations were modified in response to the complaint with the dozer operator instructed to use first gear only. Haul Trucks were also instructed to reduce/limit speed on the dump. Meteorological conditions recorded at the A-PF4 were valid with a wind speed of 2.3m/s and wind direction was 310°. The sound file from Site 4 (the most representative of the receiver) was reviewed. Low frequency mine noise was audible. No noise alarms were triggered during the shift at Site 4.
569	4/4/22, 9.07pm	Noise	Complaint received via the Community Hotline. Complainant discussed noise from the Mount Pleasant Operation. Mining operations are regularly monitored and altered to minimise the impacts from noise. Upon receipt of the complaint an inspection of the operation was undertaken by the OCE. No excessive noise was found during the inspection. Meteorological conditions recorded at the A-PF4 were valid with a wind speed of 2.8m/s and wind direction was 279°. The sound file from Site 4 (the most representative of the receiver) was reviewed. Low frequency mine noise was audible. No noise alarms were triggered during the shift at Site 4.