



Mount Pleasant Operation

## Mount Pleasant Operation Monthly Complaint Record April 2026

Date/time Received	Nature of Complaint	Source	Investigation and Response
9/4/2026 5.25pm	Dust	Community Hotline	Complaint received via the Community Hotline. Complainant discussed vehicle generated dust from workers arriving and leaving the project site in the North. An investigation was undertaken with the workforce advised to drive at slower speeds to reduce dust generation on the roads.
10/4/2026 3.36pm	Spontaneous Combustion	EPA	Complaint received via the EPA. Report provided to the EPA.
14/4/2026 10.45pm	Noise	Community Hotline	Complaint received via the Community Hotline. Complainant discussed recent occurrence of noise. An investigation was undertaken by the OCE which could identify any excessive noise. The OCE continued to monitor noise levels throughout the remainder of the shift and implement standard operational management to minimise the impact of noise on sensitive receivers. Complainant is located on noise affected land with acquisition rights as identified in SSD10418 and DA92/27.
16/04/2026 23:13	Noise	Community Hotline	Complaint received via the Community Hotline. Complainant discussed loud continuous rumbling noise over a two hour period. An investigation was undertaken by the OCE which could not determine any loud banging noises. The OCE continued to monitor noise levels throughout the remainder of the shift and implement standard operational management to minimise the impact of noise on sensitive receivers. Complainant is located on noise affected land with acquisition rights as identified in SSD10418 and DA92/27.
17/04/2026 5:32pm	Dust	Direct to MACH Energy General Email	Complaint received direct to the MACH Energy general email. Complainant discussed dust hanging over Mount Pleasant Operation. Investigation was undertaken and air quality results from real-time monitors were assessed and within the compliance limits described in the Air Quality and Greenhouse Gas Management Plan.
17/04/2026 1:31pm	Dust	General Hotline	Complaint received via the MACH Energy general hotline. Complainant was advising on the amount of dust. Investigation was undertaken and air quality results from real-time monitors were assessed and within the compliance limits described in the Air Quality and Greenhouse Gas Management Plan.