Complaint Number	Date/Time Received	Nature of Complaint	Response
685	28/08/2024 5.07PM	Air Quality	Complaint received via the EPA. Complainant saw excessive dust, including large dust swirls, coming from the Mount Pleasant Operation at approximately 11:30am, from an elevated location at the eastern side of Muswellbrook. At the time of the complaint air quality results from the Muswellbrook NW monitor recorded a one-hourly average PM10 of 24 g/m3 and a wind direction of 310. The 24hr average PM10 recorded at the Muswellbrook NW monitor was 10.6 g/m3. Air quality results from the e-bam monitor at the A-PF2 location recorded a 24hr rolling PM10 average of 12 g/m3 and a wind direction of 307. These results are well within the compliance limits described in the Mount Pleasant Air Quality Management Plan.
686	28/08/2024 5.07PM	Air Quality	Complaint received via the EPA. Complainant observed from 9am dust from Mount Pleasant Operation, plumes have merged into a haze. At the time of the complaint air quality results from the Muswellbrook NW monitor recorded a one-hourly average PM10 of 11 g/m3 and a wind direction of 349. The 24hr average PM10 recorded at the Muswellbrook NW monitor was 9.4 g/m3. Air quality results from the e-bam monitor at the A-PF2 location recorded a 24hr rolling PM10 average of 11 g/m3 and a wind direction of 341. These results are well within the compliance limits described in the Mount Pleasant Air Quality Management Plan.