

Complaint Number	Date/Time Received	Nature of Complaint	Response
561	10/12/2021, 4.48am	Noise	Complaint received via the Community Hotline. Complainant discussed noise from a pump located near their property. The pump in question (Sedimentary Dam 4) was installed following a one in ten year rain event. A noise barrier structure was installed immediately. The complainant lives on noise affected land on Kayuga Road. The land is subject to acquisition upon request, under the Mount Pleasant DA 92/97.
562	10/12/2021, 7.22am	Noise	Complaint received via the Community Hotline. Complainant discussed noise from a pump located near their property. The pump in question (Sedimentary Dam 4) was installed following a one in ten year rain event. A noise barrier structure was installed immediately. The complainant lives on noise affected land on Kayuga Road. The land is subject to acquisition upon request, under the Mount Pleasant DA 92/97.
563	14/12/2021, 3.06am	Noise	Complaint received via the Community Hotline. Complainant discussed noise from the Mount Pleasant Operation. Mining operations are regularly monitored and altered to minimise the impacts from noise. Upon receipt of the complaint an inspection of the operation was undertaken by the OCE. Operational controls were implemented throughout the shift with a dozer relocated back into the Pit from the Pit F dump. The dump dozers were also restricted to 1st gear only and haul truck operators were instructed to minimise revs while lifting trays to dump. The Meteorological conditions were non-licensed due high winds. The measured wind speed was 3.2 m/s with a wind direction of 153 degrees recorded at APF4. No noise alarms were triggered at the time of the complaint.
564	14/12/2021, 6.19am	Other	Complaint received via the Community Hotline. Complainant discussed poor television reception. MACH Energy confirmed with the resident that they are currently investigation the issue with a communications specialist.
565	15/12/2021, 4.49am	Noise	Complaint received via the Community Hotline. Complainant discussed noise from the Mount Pleasant Operation. Mining operations are regularly monitored and altered to minimise the impacts from noise. Upon receipt of the complaint an inspection of the operation was undertaken by the OCE. The dump dozers were restricted to 1st gear only and haul truck operators were instructed to minimise revs while lifting trays to dump. The Meteorological conditions were non -licensed due to a G-Class inversion. The measured wind speed was 1.7 m/s with a wind direction of 0 degrees recorded at APF2. No noise alarms were triggered at the time of the complaint.