Complaint Number	Date/Time Received	Nature of Complaint	Response
642	4/12/2023 3:35pm	Dust	Complaint received via the Community Hotline. Complainant discussed dust from the Mount Pleasant Operation. The shift OCE was notified and undertook an inspection. There was no dust observed to be leaving the sites DA boundary. The shift OCE advised that an excavator in north pit had encountered some heated material and changes to the operation were made by having the excavator relocated. All available watercarts were in operation during the shift. At the time of the complaint air quality results from the Muswellbrook NW monitor recorded a one-hourly average PM10 of 15.1 µg/m3 and a wind direction of 151°. The 24hr average PM10 recorded at the Muswellbrook NW monitor was 16.2 µg/m3. Air quality results from the A-PF2 monitor recorded a 24hr rolling PM10 average of 4 µg/m3 and a wind direction of 143°. These results are well within the compliance limits described in the Mount Pleasant Air Quality Management Plan. No air quality alarms were received from the Realtime Continuous Dust Monitor network during the shift.
643	5/12/2023 3:00pm	Dust	Complaint received via the Community Hotline. Complainant discussed dust from the Mount Pleasant Operation. At the time of the complaint air quality results from the Muswellbrook NW monitor recorded a one-hourly average PM10 of 13.0 µg/m3 and a wind direction of 34.1°. The 24hr average PM10 recorded at the Muswellbrook NW monitor was 24.2 µg/m3. Air quality results from the A-PF2 monitor recorded a 24hr rolling PM10 average of 6 µg/m3 and a wind direction of 22°. These results are well within the compliance limits described in the Mount Pleasant Air Quality Management Plan. Upon receipt of the complaint an onsite inspection of the operation was undertaken by the OCE and an offsite inspection was conducted by the MACH environmental superintendent. There was no dust observed to be leaving the sites DA boundary, all available watercarts were in operation during the shift and minimal dust observed from operations, as a preventative the Daracon crusher was shut down for the day. The offsite inspection to the complainants location resulted in no dust observed from the operation. No air quality alarms were received from the Realtime Continuous Dust Monitor network during the shift.