

**Mount Pleasant Operation
 Monthly Complaint Record
 February 2026**

Date/time Received	Nature of Complaint	Source	Investigation and Response
1/2/2026 3.00pm	Dust	EPA	Complaint received via the EPA. Report provided to the EPA. EPA assessed no further action required at this time.
2/2/2026 10.42am	Water/Road	Community Hotline	Complaint received via the Community Hotline. Complainant discussed water across the road following storms on 1/2/26. Investigation undertaken. Intense storm event occurred, the area is in the proximity of civil project areas. All erosion and sediment control devices operated in accordance with Blue Book designs.
4/2/2026 7.29pm	Water	Community Hotline	Complaint received via the Community Hotline. Complainant discussed water being pumped out of the mine site on to his land. Investigation undertaken, confirmed water was not being pumped from the minesite onto the complainants land. Sediment laden water management activities were being undertaken in the civil project areas following the storm event on 1/1/26. Report supplied to regulatory authorities.
4/2/2026 2.18pm	Road Access	Email	Complaint received via an email. Complainant discussed vehicles using an access not believed to be an site official entrance. Investigation undertaken, contractor identified to be using an alternate access point due to wet weather. Contractor cautioned to use designated access, alternate access blocked.
12/2/2026 6.47pm	Dust	Community Hotline	Complaint received via the Community Hotline. Complainant discussed wind and dust being generated from the Mount Pleasant project areas. Investigation undertaken, air quality results from real-time monitors were accessed and below the compliance limits.