

| Complaint Number | Date      | Time   | Receiver Number | Nature of Complaint | Response  |
|------------------|-----------|--------|-----------------|---------------------|---|
| 99               | 5/01/2019 | 8.58pm | Racecourse Rd   | Dust                | Complaint received via text message to the External Relations Manager. The External Relations Manager contacted the complainant at 9.12pm on 5/01/19 .Limited night operations were undertaken in Pit A and Pit D. Approximately one hour prior to the complaint a strong south eastly wind change came through; the A-PF4 meteorological station recorded a south eastly wind with a 10 minute wind speed average of approximately 2.9m/s at 8:00pm which increased to 9.9m/s by 9:00pm. No dust alarms were received and all dust levels were within the compliance limits of 50µg/m3 and 44 µg/m3. |