

Complaint Number	Date/ Time Received	Receiver Number	Nature of Complaint	Response
332	1/1/2020, 11:00am		Noise	Complaint received via the Community Hotline. The complainant discussed noise from the Mount Pleasant Operation. The complainant lives in Muswellbrook – 6km to the South East of Mount Pleasant Operation. No real time noise alarms were triggered at site 2/3 at the time of the complaint. Wind conditions taken from the A-PF4 meteorological station (2.2m/s and 124 degrees SE) measured licensed Met Conditions. The sound file, from realtime noise monitor MP 2/3 (the most representative of the receiver), recorded at the time of the complaint was reviewed. No mine noise was audible, Birds (Indian Myna), a Quadbike, vehicle traffic and a passing train could be heard in the distance.
333	14/1/2020, 12:05pm		Dust	Complaint received via the EPA. Discussed dust coming from the Mount Pleasant Operation. The A-PF2 meteorological station recorded the 1 hourly rolling average wind speed and direction was 1.8 m/s and 138 degrees SE. The 24-hour rolling PM10 average at the A-PF2 compliance monitor was 17 µg/m <sup>3</sup> , which is well below the compliance limit of 50µg/m <sup>3</sup> . A Dust Management slide was also presented at the daily production pre-start to reinforce the importance of dust management to each of the mining crews.
334	22/1/2020, 9:04pm		Noise	Complaint received via the Community Hotline. Discussed noise coming from the Mount Pleasant Operation. No real time noise alarms were triggered at site 2/3 at the time of the complaint. Wind conditions taken from the A-PF4 meteorological station (2.1m/s and 301 degrees NW) measured non-licensed Met Conditions with wind speed greater than 2 m/s and Category F temperature inversion. The sound file, from realtime noise monitor MP 2/3 (the most representative of receiver 112), recorded at the time of the complaint was reviewed. Low frequency mine noise was audible, Intermittent Dozer Tracks could also be heard however there were no significant peaks in the sound file. Dogs barking and passing traffic was also audible.