

Complaint Number	Date/Time Received	Nature of Complaint	Response
644	21/01/2024 12:10am	Lighting	Complaint received via the Community Hotline. Complainant discussed lighting from the Mount Pleasant Operation. At the time of the complaint the shift OCE inspected the operation to determine the light source. The active outer dumps were dumping towards the west and the OCE inspected all lighting plants and confirmed them be facing in pit and both orange lights. All other lights were confirmed to be low and in pit. Upon the OCEs inspection no lights were visible on the skyline. On the 22nd of January at 9.10pm a further investigation was conducted on and off site to determine the source of the light. Upon completion of investigation complainant confirmed that light source was no longer impacting them.
645	21/01/2024 8:00am	Odour	Complaint received via the EPA. Complainant discussed smoke generated from a spontaneous combustion from the Mount Pleasant Operation. On Sunday the 21st of January between the hours of 7am and 8am observations were reported to have been made on Wybong Road, and were concerning the generation of odours. When the complaint was received the environment team investigated the management of spontaneous combustion. At the time of the complaint Dust TARPs identifying the presence and management of spontaneous combustion had been completed. The daily plan actions have been recorded to show the management of spontaneous combustion throughout the pit.