

Complaint Number	Date/Time Received	Nature of Complaint	Response
518	4/07/2021	Odour	Complaint received via the Community Hotline. Complainant discussed odour from the Mount Pleasant Operation. Mining operations are regularly monitored and altered to minimise the impacts from odour. Upon receipt of the complaint an inspection of the operation was undertaken by the OCE. It was identified that a small amount of heated material is present in Pit D – This area is actively being managed with capping material. Heated material within the active working areas are managed in accordance with the Mount Pleasant Spontaneous Combustion Principle Hazard Management Plan. Meteorological conditions recorded at the A-PF2 were non-licensed due to F-class inversion and high winds >2m/s a wind direction of 246° was also recorded.
519	4/07/2021	Noise	Complaint received via the Community Hotline. Complainant discussed noise from the Mount Pleasant Operation. Mining operations are regularly monitored and altered to minimise the impacts from noise. Upon receipt of the complaint an inspection of the operation was undertaken by the OCE. The Pit F RL195 overburden fleet was relocated to a lower in pit dump. It was also identified that a small amount of heated material is present in Pit D – This area is actively being managed with capping material. Heated material within the active working areas are managed in accordance with the Mount Pleasant Spontaneous Combustion Principle Hazard Management Plan. Meteorological conditions recorded at the A-PF2 were non-licensed due to F-class inversion and high winds >2m/s a wind direction of 246° was also recorded. The sound file from Site 2 (the most representative of the receiver) was reviewed. Low frequency mine noise was audible. No noise alarms were triggered during the shift at Site 2/3.
520	5/07/2021	Noise	Complaint received via the Community Hotline. Complainant discussed noise from the Mount Pleasant Operation. Mining operations are regularly monitored and altered to minimise the impacts from noise. Upon receipt of the complaint an inspection of the operation was undertaken by the OCE. Operational controls were implemented with the Pit F RL195 overburden fleet relocated to a lower in pit dump. Meteorological conditions recorded at the A-PF4 were not valid due to high winds and E Class Temperature inversion a wind direction of 316° was recorded. The sound file from Site 4 (the most representative of the receiver) was reviewed. Low frequency mine noise was audible. No noise alarms were triggered during the shift at Site 4.
521	7/07/2021	Noise	Complaint received via the Community Hotline. Complainant discussed noise from the Mount Pleasant Operation. Mining operations are regularly monitored and altered to minimise the impacts from noise. Upon receipt of the complaint an inspection of the operation was undertaken by the OCE. Operational controls were implemented throughout the shift with the Pit E RL215 dump being maintained by a rubber tyred dozer. Meteorological conditions recorded at the A-PF2 were non licensed due to an E- Class & F-Class temperature inversion present throughout most of the night shift. The sound file from Site 2/3 (the most representative of the receiver) was reviewed. Low frequency mine noise was audible. No noise alarms were triggered during the shift at Site 2/3.
522	10/07/2021	Noise	Complaint received via the Community Hotline. Complainant discussed noise from the Mount Pleasant Operation. Mining operations are regularly monitored and altered to minimise the impacts from noise. Upon receipt of the complaint an inspection of the operation was undertaken by the OCE. Operational controls were implemented throughout the shift with Drills relocated into the bottom of F Pit before midnight. All overburden dumping occurred in pit. Meteorological conditions recorded at the A-PF2 were non licensed due to an E- Class & F-Class temperature inversion present throughout most of the night shift. The sound file from Site 2/3 (the most representative of the receiver) was reviewed. Low frequency mine noise was audible. No noise alarms were triggered during the shift at Site 2/3.
523	11/07/2021	Odour	Complaint received via the Community Hotline. Complainant discussed odour from the Mount Pleasant Operation. Mining operations are regularly monitored and altered to minimise the impacts from odour. Upon receipt of the complaint an inspection of the operation was undertaken by the OCE. A small amount of heated material was identified on the in pit dump in areas of Pit A, D & E . When an area is identified and all operational, safety and geotechnical constraints are considered the heated material is controlled by capping with inert material. Capping was undertaken throughout the day shift on Sunday. Heated material within the active working areas will continue to be managed in accordance with the Mount Pleasant Spontaneous Combustion Principle Hazard Management Plan.

524	23/07/2021	Noise	<p>Complaint received via the Community Hotline. Complainant discussed noise from the Mount Pleasant Operation. Mining operations are regularly monitored and altered to minimise the impacts from noise. Upon receipt of the complaint an inspection of the operation was undertaken by the OCE. Rubber tyred dozer DZ2006 was operating on the Pit F RL195 Dump. No out of pit dumping was being undertaken in Pit A, B, C, D or E at the time of the complaint. No noise alarms were received from the Site 2/3 Realtime noise monitor, prior to the noise complaint. No dozers were working in the exposed areas at the front of the operation. Weather conditions taken from the A-PF2 meteorological station indicated still wind conditions with a 5 minute average wind speed of 0.8 m/s and wind direction of 323 degrees. Category D temperature inversion was also present meteorological conditions were therefore licensed. No other complaints were received for the rest of the shift. The sound file from realtime noise monitor 2/3 (the most representative of the receiver) was reviewed. Low frequency mine noise was barely audible at the time of the complaint. Train noise was very audible.</p>
525	24/07/2021	Noise	<p>Complaint received via the Community Hotline. Complainant discussed noise from the Mount Pleasant Operation. Mining operations are regularly monitored and altered to minimise the impacts from noise. Upon receipt of the complaint an inspection of the operation was undertaken by the OCE. No out of pit dumping was being undertaken at the time of the complaint. All overburden was being hauled to the in-pit RL166 Dump in Pit D. Weather conditions taken from the A-PF2 meteorological station indicated non licensed met conditions due to strong winds 5.3m/s and wind direction of 336 degrees. No other complaints were received for the rest of the shift. No noise alarms were received from the Site 2/3 Realtime noise monitor, prior to the noise complaint. The sound file from realtime noise monitor 2/3 (the most representative of the receiver) was reviewed. Mine noise was inaudible due to high winds.</p>
526	31/07/2021	Noise	<p>Complaint received via the Community Hotline. Complainant discussed noise from the Mount Pleasant Operation. Mining operations are regularly monitored and altered to minimise the impacts from noise. Upon receipt of the complaint an inspection of the operation was undertaken by the OCE. Mining operations are regularly monitored and altered to minimise the impacts from noise. Upon receipt of the complaint an inspection of the operation was undertaken by the OCE. Operational controls were implemented throughout the shift with the Pit F RL195 dump being maintained by a rubber tyred dozer. Meteorological conditions recorded at the A-PF2 were non licensed due to an G Class temperature inversion present throughout most of the night shift, wind direction was 344 degrees. The sound file from Site 2/3 (the most representative of the receiver) was reviewed. Low frequency mine noise was audible. No noise alarms were triggered during the shift at Site 2/3.</p>