

Complaint Number	Date	Time	Receiver Number	Nature of Complaint	Response
14	26/03/2018	4.58pm	112	Noise	Complaint received via the Hotline. Discussed machinery noise coming from site, clunking trucks, dozers tracking, horns. The External Relations Manager phoned the complainant at 5.35pm to provide an update on operations. The complainant thanked her for the call.