

Complaint Number	Date/Time Received	Nature of Complaint	Response
648	18/03/2024 3.10:00 PM	Air Quality	Complaint received via the EPA. Complainant discussed dust generation from blasting activities that occurred on the 14th of March at approximately 1pm. At the time of blasting, the A-PF2 meteorological station recorded a 1 hourly rolling wind direction of 288 degrees NW with a 1 hourly rolling wind speed of 2.5 m/s. The compliance monitor B-VO2 (the most representative of private residences) recorded 0.67mm/s and 95.4 DBL for vibration and overpressure. All vibration and overpressure monitors were within the compliance limits of 10 mm/s and 120 DBL. The fume rating post blast at the 500m personnel blast exclusion zone was 0. Post blast emissions travelled in an easterly direction with blast dust observed to disperse within the DA and EPL boundary.
649	16/03/2024 6.30 AM	Lighting	Complaint received directly to the External Relations Manager. Complainant discussed Lights from Mount Pleasant. At the time of the complaint the shift OCE was unable to determine the light source due shift change. The OCE conducted an investigation the night of the 16th of March at North Pit (the most representative area of the complainants location). The OCE found all lights to be facing into the pit and one environmental light on the central 220 dump facing towards the North Pit
650	28/03/2024 2.36pm	Odour	Complaint received via the EPA. Complainant discussed spontaneous combustion from the Mount Pleasant Operation. On 19th March observations were reported to have been made on Wybong Road, and were concerning the generation of odours. When the complaint was received the environment team investigated the management of spontaneous combustion. At the time of the complaint Dust TARPs identifying the presence and management of spontaneous combustion had been completed. The daily plan actions have been recorded to show the management of spontaneous combustion throughout the pit.