



**Mt Pleasant Operation
Monthly Complaint Report
March 2025**

Complaint Number	Date/Time Received	Nature of Complaint	Source	Investigation and Response
	Mar-25			
707	7/03/2025 6.25pm	Lighting	Community Hotline	Complaint recived via the Community Hotline. Complainant discussed the lights from the new high elevation dump are facing directly into callers home and affecting caller visually as the lights are shining into their home on top of the hill. Investigation revelled light on the RL215/225 Dump was the problem lights redirected, complainant advised of remedy.
708	21/03/2025 10.10am	Fume	Community Hotline	Complaint received via the Community Hotline. Complainant discussed an orange/yellow dust plume that has just been released. Investigations undertaken Fume was visible for the shot, no post blast emissions left the EPL or DA boundary. Complainant advised.
709	21/03/2025 3.25pm	Fume	EPA	Complaint Received via EPA. The EPA received a community complaint today about a mine blast alleged to be conducted at Mount Pleasant Operation. Investigations undertaken Fume was visible for the shot, no post blast emissions left the EPL or DA boundary. Request for information response provided.