

Complaint Number	Date	Time	Receiver Number	Nature of Complaint	Response
28	5/05/2018	9.23am	Tarakan Avenue	Dust/Blasting	Complaint received via email. Discussed dust coming from site and impacts on their property from blasting. The External Relations Manager made several unsuccessful attempts to contact the complainant.
29	8/05/2018	8.00am	112	Noise	Complaint received via Hotline. Discussed machinery noise coming from site. The External Relations Manager phoned the complainant at 11.05am to provide an update on operations. The complainant thanked her for the call. Mining operations reviewed at the time the complaint was received. Real Time noise monitors reviewed and within compliance.