

Complaint Number	Complaint Number	Complaint Number	Complaint Number
495	10/5/2021, 10.14pm	Noise	Complaint received via the Community Hotline. Complainant discussed noise from the Mount Pleasant Operation. Mining operations are regularly monitored and altered to minimise the impacts from noise. Upon receipt of the complaint an inspection of the operation was undertaken by the OCE. Meteorological conditions recorded at the A-PF4 were valid with a wind speed of 2.3 m/s and a wind direction of 306° north west. The sound file from Site 2/3 (the most representative of the receiver) was reviewed. Low frequency mine noise, intermittent dozer tracking and reverse quackers were audible. In additional rail and road traffic noise was also audible. No noise alarms were triggered during the shift at Site 2/3.
496	14/5/2021, 5.14am	Noise	Complaint received via the Community Hotline. Complainant discussed noise from the Mount Pleasant Operation. Mining operations are regularly monitored and altered to minimise the impacts from noise. Upon receipt of the complaint an inspection of the operation was undertaken by the OCE. The OCE changed the dumping location to the Pit D RL190 dump in response to the complaint. Meteorological conditions recorded at the A-PF4 were non- licensed due to high winds of 3.5 m/s and a wind direction of 262°and F Class inversion. The sound file from Site 2 (the most representative of the receiver) was reviewed. Low frequency mine noise was audible. No noise alarms were triggered during the shift at Site 2.
497	14/5/2021, 8.52pm	Odour	Complaint received via the Community Hotline. Complainant discussed odour from the Mount Pleasant Operation. Meteorological conditions recorded at the A-PF2 were non- licensed due to high winds of 3.8 m/s and a wind direction of 248°and E Class inversion. A large area prescribed burn was undertaken by a near neighbour on Wybong Rd on the evening of the 14th May. This may have been cause of the odour experienced by the complainant.
498	14/5/2021, 8.52pm	Noise	Complaint received via the Community Hotline. Complainant discussed noise from the Mount Pleasant Operation. Mining operations are regularly monitored and altered to minimise the impacts from noise. Upon receipt of the complaint an inspection of the operation was undertaken by the OCE. The OCE changed the dumping location to the Pit D RL190 dump in response to the complaint. Meteorological conditions recorded at the A-PF2 were non- licensed due to high winds of 3.8 m/s and a wind direction of 248°and E Class inversion. The sound file from Site 2 (the most representative of the receiver) was reviewed. Low frequency mine noise was audible. No noise alarms were triggered during the shift at Site 2.
499	14/5/2021, 9.21pm	Noise	Complaint received via the Community Hotline. Complainant discussed noise from the Mount Pleasant Operation. Mining operations are regularly monitored and altered to minimise the impacts from noise. Upon receipt of the complaint an inspection of the operation was undertaken by the OCE. The OCE changed the dumping location to the Pit D RL190 dump in response to the complaint. Meteorological conditions recorded at the A-PF2 were non- licensed due to high winds of 3.8 m/s and a wind direction of 248°and E Class inversion. The sound file from Site 2 (the most representative of the receiver) was reviewed. Low frequency mine noise was audible. No noise alarms were triggered during the shift at Site 2.
500	15/5/2021, 12.54pm	Noise	Complaint received via the Community Hotline. Complainant discussed noise from the Mount Pleasant Operation. Mining operations are regularly monitored and altered to minimise the impacts from noise. Upon receipt of the complaint an inspection of the operation was undertaken by the OCE. No dumping was being undertaken on Pit E & F Dump. Operational controls were also implemented with Dozers instructed to use first gear only. Meteorological conditions recorded at the A-PF2 were valid with a wind speed of 2.2 m/s and a wind direction of 331°. The sound file from Site 2 (the most representative of the receiver) was reviewed. Low frequency mine noise was audible. No noise alarms were triggered during the shift at Site 2.
501	15/5/2021, 10.15pm	Noise	Complaint received via the Community Hotline. Complainant discussed noise from the Mount Pleasant Operation. Mining operations are regularly monitored and altered to minimise the impacts from noise. Upon receipt of the complaint an inspection of the operation was undertaken by the OCE. No dumping was being undertaken on Pit E & F Dump. Operational controls were also implemented with Dozers instructed to use first gear only. Meteorological conditions recorded at the A-PF2 were valid with a wind speed of 2.2 m/s and a wind direction of 331°. The sound file from Site 2 (the most representative of the receiver) was reviewed. Low frequency mine noise was audible. No noise alarms were triggered during the shift at Site 2.

502	16/5/2021, 11.34pm	Noise	Complaint received via the Community Hotline. Complainant discussed noise from the Mount Pleasant Operation. Mining operations are regularly monitored and altered to minimise the impacts from noise. Upon receipt of the complaint an inspection of the operation was undertaken by the OCE. No dumping was being undertaken on Pit E & F Dump. Operational controls were also implemented with Dozers instructed to use first gear only. Meteorological conditions recorded at the A-PF2 were valid with a wind speed of 2.2 m/s and a wind direction of 331°. The sound file from Site 2 (the most representative of the receiver) was reviewed. Low frequency mine noise was audible. No noise alarms were triggered during the shift at Site 2.
503	26/5/2021, 3.10pm	Blasting	Complaint received via the Community Hotline. Complainant discussed blast fume from the Mount Pleasant Operation. The complainant lives on Burgundy Street, Muswellbrook, 5km to the East of the Mining Operation. Pattern 27.1.WN2C & 27.2.WN2C was initiated together in Pit D at 3:08 pm. At the time of blasting, the A-PF4 meteorological station recorded a 1 hourly rolling wind direction of 259 degrees WSW with a 1 hourly rolling wind speed of 5.6 m/s. The blasts fume rating was zero with all post blast emissions travelled in a North Eastern direction and dispersed within the 500m personnel blast exclusion zone. No post blast emissions left the EPL or DA boundary.
504	29/5/2021, 10.20am	Noise	Complaint received via the Community Hotline. Complainant discussed noise from the Mount Pleasant Operation. Mining operations are regularly monitored and altered to minimise the impacts from noise. The complainant lives near Blairmore lane in the Aberdeen area – Approximately 5 km to the North East of Pit F. Meteorological conditions recorded at the A-PF4 were licensed with a wind speed of 1.3 m/s and a wind direction of 30°. The sound file from Site 4 (the most representative of the receiver) was reviewed. Distant Low frequency mine noise was audible. No noise alarms were triggered prior to the complaint at Site 4.
505	29/5/2021, 5.33pm	Noise	Complaint received via the Community Hotline. Complainant discussed noise from the Mount Pleasant Operation. Mining operations are regularly monitored and altered to minimise the impacts from noise. Upon receipt of the complaint an inspection of the operation was undertaken by the OCE. No issues were identified. Meteorological conditions recorded at the A-PF4 were non- licensed due to high winds with a wind speed of 3.7 m/s and a wind direction of 154°. The sound file from Site 4 (the most representative of the receiver) was reviewed. Distant Low frequency mine noise was audible. No noise alarms were triggered prior to the complaint at Site 4.
506	29/5/2021, 9.32pm	Noise	Complaint received via the Community Hotline. Complainant discussed noise from the Mount Pleasant Operation. Mining operations are regularly monitored and altered to minimise the impacts from noise. Upon receipt of the complaint an inspection of the operation was undertaken by the OCE. No issues were identified. Meteorological conditions recorded at the A-PF4 were licensed with a wind speed of 0.7 m/s and a wind direction of 160°. The sound file from Site 4 (the most representative of the receiver) was reviewed. Distant Low frequency mine noise was audible. No noise alarms were triggered during the shift at Site 4.