

Complaint Number	Date/Time Received	Nature of Complaint	Response
608	4/5/23, 2.00pm	Blast	Complaint received via Muswellbrook Shire Council. The complainant discussed a recent blast and dust plume that could be seen from Maitland Street, Muswellbrook. A blast was initiated in South Pit at 13.34pm. At the time of blasting, the A-PF2 meteorological station recorded a 1 hourly rolling wind direction of 128 degrees SE with a 1 hourly rolling wind speed of 1.1 m/s. The compliance monitor B-VO2 monitor (the most representative of the private residence) recorded 1.33 mm/s and 96.3 DBL for vibration and overpressure All vibration and overpressure monitors were well within the compliance limits of 10 mm/s and 120 DBL. All post blast emissions dispersing within the 500m personnel blast exclusion zone. No post blast emissions left the EPL or DA boundary.
609	9/05/2023	Noise	Complaint received via the EPA. The complainant discussed noise. Noise performance management is undertaken at Mount Pleasant Operation using a combination of continuous real time noise monitors supplemented with attended noise monitoring. Attended noise monitoring was completed in May with the monitoring results indicating no non-compliance issues during the monitoring period. The real time continuous noise management system continues to inform active noise management in achieving compliance with EPL 20850.
610	19/05/2023	Noise	Complaint received via the EPA. The complainant discussed noise. Noise performance management is undertaken at Mount Pleasant Operation using a combination of continuous real time noise monitors supplemented with attended noise monitoring. Attended noise monitoring was completed in May with the monitoring results indicating no non-compliance issues during the monitoring period. The real time continuous noise management system continues to inform active noise management in achieving compliance with EPL 20850.
611	22/5/23, 7.12pm	Lighting	Complaint received via the Community Hotline. Complainant discussed lighting from the Mount Pleasant Operation. At the time of the complaint the lighting plants were inspected by the OCE and adjusted to be pointed more towards the west, away from Muswellbrook.
612	25/5/23, 4.18pm	Blast	Complaint received via the EPA from an anonymous caller. Complainant discussed blasting at the Mount Pleasant Operation. At the time of the complaint, winds were light and variable with blast plumes dispersing over the central and north pits within the 500m personnel exclusion zone, and remaining well within the premises boundary.
613	27/05/23, 11.12am	Noise	Complaint received via the Community Hotline. Complainant discussed noise from the Mount Pleasant Operation. Mining operations are regularly monitored and altered to minimise the impacts from noise. Upon receipt of the complaint an inspection of the operation was undertaken by the OCE. The OCE made the following checks and changes for noise management, ensured silent horns in use, dozers utilising first gear, RTD used on north 240 tip and trucks brought down to lower 190 south for noise minimisation. Meteorological conditions recorded at the A-PF2 were valid with a recorded wind direction of 334° and a wind speed of 1.2m/s recorded. No noise alarms were triggered prior to the complaint