

Complaint Number	Date/Time Received	Nature of Complaint	Response
592	15/10/22, 12.26am	Noise	Complaint received via the Community Hotline. Complainant discussed noise from the Mount Pleasant Operation. Mining operations are regularly monitored and altered to minimise the impacts from noise. Upon receipt of the complaint an inspection of the operation was undertaken by the OCE. The operations were altered with North Dump RL220 fleet split with half sent to an in pit dump. The Meteorological conditions were valid at the time of the complaint. The measured wind speed was 0.7 m/s with a wind direction of 313 degrees recorded at APF4. The sound file from Site 4 (the most representative of the receiver) was reviewed. Distant Low frequency mine noise was audible. No noise alarms were triggered prior to the complaint at Site 4.
593	26/10/22, 3.01pm	Noise	Complaint received via the Community Hotline. Complainant discussed noise from the Mount Pleasant Operation. Mining operations are regularly monitored and altered to minimise the impacts from noise. Upon receipt of the complaint an inspection of the operation was undertaken by the OCE. The excavator operators were reminded to use the silent horns and no excavator horns were audible at the time of the inspection. Meteorological conditions recorded at the A-PF2 were valid with a recorded wind direction of 252° and a wind speed of 0.8m/s recorded. No noise alarms were triggered prior to the complaint at Site 2/3.
594	28/10/22, 9.47pm	Noise	Complaint received via the Community Hotline. Complainant discussed noise from the Mount Pleasant Operation. Mining operations are regularly monitored and altered to minimise the impacts from noise. Upon receipt of the complaint an inspection of the operation was undertaken by the OCE. The operations were altered with North Dump sent to a lower RL. The Meteorological conditions were not valid at the time of the complaint due to high wind. The measured wind speed was 3.4 m/s with a wind direction of 330 degrees recorded at APF4. The sound file from Site 4 (the most representative of the receiver) was reviewed. Distant Low frequency mine noise was audible. No noise alarms were triggered prior to the complaint at Site 4.
595	31/10/22, 10.47pm	Noise	Complaint received via the Community Hotline. Complainant discussed noise from the Mount Pleasant Operation. Mining operations are regularly monitored and altered to minimise the impacts from noise. Upon receipt of the complaint an inspection of the operation was undertaken by the OCE. All haul truck operations were below RL160. The Meteorological conditions was non licensed at the time of the complaint due to high wind. The measured wind speed was 8.9 m/s with a wind direction of 328 degrees recorded at APF4. The sound file from Site 4 (the most representative of the receiver) was reviewed. Distant Low frequency mine noise was audible. No noise alarms were triggered prior to the complaint at Site 4.