

Complaint Number	Date/Time Received	Nature of Complaint	Response
421	9/9/2020, 1.08pm	Blasting	Complaint received via the Community Hotline. Discussed blasting vibration. Pattern 36.2.VA was fired in Pit E at 1:00 pm, At the time of blasting the A-PF4 meteorological station recorded a 1 hourly rolling wind direction of 141 degrees SE with a hourly rolling wind speed of 4.2m/s. The Castle Rock Rd Blast monitor (most representative of the residence) recorded vibration of 1.3 mm/s and Overpressure of 106.8dB. All vibration and overpressure monitors were well within the compliance limits. All vibration and overpressure monitors were well within the compliance limits.
422	9/9/2020, 1.12pm	Blasting	Complaint received via the Community Hotline. Discussed blasting vibration. Pattern 36.2.VA was fired in Pit E at 1:00 pm, At the time of blasting the A-PF4 meteorological station recorded a 1 hourly rolling wind direction of 141 degrees SE with a hourly rolling wind speed of 4.2m/s. The Castle Rock Rd Blast monitor (most representative of the residence) recorded vibration of 1.3 mm/s and Overpressure of 106.8dB. All vibration and overpressure monitors were well within the compliance limits. All vibration and overpressure monitors were well within the compliance limits.
423	17/9/2020,1.11pm	Blast/Dust	Complaint received via SMS to the External Relations Manager's mobile phone. Discussed dust from blast at Mount Pleasant Operation. Pattern 24-25.1. WN2C & 28.2.BR2C was fired in Pit B & D at 1:07 pm. At the time of blasting the A-PF2 meteorological station recorded light wind conditions with a 5-minute average wind speed of 3.3 m/s and wind direction of 292 degrees W-NW. The post blast emissions were observed to head in an E-SE direction and fully dispersing above the overburden dump. No post blast emissions left the EPL or DA boundary.
424	17/9/2020, 1.20pm	Blast/Dust	Complaint received via SMS to the External Relations Manager's mobile phone. Discussed dust from blast at Mount Pleasant Operation. Pattern 24-25.1. WN2C & 28.2.BR2C was fired in Pit B & D at 1:07 pm. At the time of blasting the A-PF2 meteorological station recorded light wind conditions with a 5-minute average wind speed of 3.3 m/s and wind direction of 292 degrees W-NW. The post blast emissions were observed to head in an E-SE direction and fully dispersing above the overburden dump. No post blast emissions left the EPL or DA boundary.
425	19/9/2020, 8.00pm	Lighting	Complaint received via the Community Hotline. Discussed impacts on Kayuga Road from lighting at Mount Pleasant Operation. The mining operations are regularly inspected, and mining activities altered to minimise lighting impacts, these management measures include positioning lighting plants towards the west (away from Muswellbrook). An inspection by the OCE found that all lighting in Pit E & F were pointing away from Kayuga Rd. Additional adjustment were made for the lights pointing to the north by angling them down further.
426	20/9/2020, 7.57pm	Lighting	Complaint received via the Community Hotline. Discussed impacts on Kayuga Road from lighting at Mount Pleasant Operation. The mining operations are regularly inspected, and mining activities altered to minimise lighting impacts, these management measures include positioning lighting plants towards the west (away from Muswellbrook). An inspection by the OCE found that all lighting in Pit E & F were pointing away from Kayuga Rd. Additional adjustment were made for the lights pointing to the north by angling them down further.
427	20/9/2020, 1.38am	Noise	Complaint received via the Community Hotline. Discussed noise from the Mount Pleasant Operation. Upon receipt of the complaint an inspection of the operation was undertaken by the OCE. The operation was inspected, and no issues identified. A rubber tyred dozer was being used on the Pit A RL 205 Dump. Meteorological conditions recorded at A-PF4 indicated licensed conditions with a wind speed of 0.9m/s and direction of 136°(SE).
428	20/9/2020, 2.15am	Noise	Complaint received via teh Community Hotline. Discussed noise from the Mount Pleasant Operation. Upon receipt of the complaint an inspection of the operation was undertaken by the OCE. The operation was inspected, and no issues identified. A rubber tyred dozer was being used on the Pit A RL 205 Dump. Meteorological conditions recorded at A-PF4 indicated licensed conditions with a wind speed of 0.9m/s and direction of 194°(SSW).