

Complaint Number	Date/Time Received	Nature of Complaint	Response
586	12/9/22, 10.35pm	Noise	Complaint received via the Community Hotline. Complainant discussed noise from the Mount Pleasant Operation. Mining operations are regularly monitored and altered to minimise the impacts from noise. Upon receipt of the complaint an inspection of the operation was undertaken by the OCE and number of actions were also undertaken these included; Instructed operator to use first gear on dozer, instructed operators to reduce/ limit haul truck speed, Excavator operators instructed to reduce drop height, Ensured silent horns and reverse quacker alarms are being used and reviewed and monitored noise levels in the CAT Tool. The Meteorological conditions were valid at the time of the complaint. The measured wind speed was 1.1 m/s with a wind direction of 318 degrees recorded at APF4. The sound file from Site 4 (the most representative of the receiver) was reviewed. Distant Low frequency mine noise was audible. No noise alarms were triggered prior to the complaint at Site 4.
587	25/9/22, 7.46pm	Lighting	Complaint received via the External Relations Manager's mobile phone and the Community Hotline. Complainant discussed lighting from the Mount Pleasant Operation. The operation was also inspected by the OCE who identified the lighting plant on the 220 RL dump in the north pit needed adjusting. The lighting plant was repositioned to point further to the west.
588	25/9/22, 9.37pm	Noise	Complaint received via the Community Hotline. Complainant discussed noise from the Mount Pleasant Operation. Mining operations are regularly monitored and altered to minimise the impacts from noise. Upon receipt of the complaint an inspection of the operation was undertaken by the OCE. The operations were altered with trucks relocated from the North Dump RL220 to the Central RL220 dump. The Meteorological conditions were valid at the time of the complaint. The measured wind speed was 2.9 m/s with a wind direction of 318 degrees recorded at APF4. The sound file from Site 4 (the most representative of the receiver) was reviewed. Distant Low frequency mine noise was audible. No noise alarms were triggered prior to the complaint at Site 4.
589	26/9/22, 10.11pm	Noise	Complaint received via the Community Hotline. Complainant discussed noise from the Mount Pleasant Operation. Mining operations are regularly monitored and altered to minimise the impacts from noise. Upon receipt of the complaint an inspection of the operation was undertaken by the OCE. The operations were altered with trucks relocated from the North Dump RL220 to the Central RL220 dump. The Meteorological conditions were valid at the time of the complaint. The measured wind speed was 2.2 m/s with a wind direction of 324 degrees recorded at APF4. The sound file from Site 4 (the most representative of the receiver) was reviewed. Distant Low frequency mine noise was audible. No noise alarms were triggered prior to the complaint at Site 4.
590	26/9/22, 10.14pm	Noise	Complaint received via the Community Hotline. Complainant discussed noise from the Mount Pleasant Operation. Mining operations are regularly monitored and altered to minimise the impacts from noise. Upon receipt of the complaint an inspection of the operation was undertaken by the OCE. The operations were altered with trucks relocated from the North Dump RL220 to the Central RL220 dump. The Meteorological conditions were valid at the time of the complaint. The measured wind speed was 2.2 m/s with a wind direction of 324 degrees recorded at APF4. The sound file from Site 4 (the most representative of the receiver) was reviewed. Distant Low frequency mine noise was audible. No noise alarms were triggered prior to the complaint at Site 4.
591	28/9/22, 9.11pm	Noise	Complaint received via the Community Hotline. Complainant discussed noise from the Mount Pleasant Operation. Mining operations are regularly monitored and altered to minimise the impacts from noise. Upon receipt of the complaint an inspection of the operation was undertaken by the OCE. The operations were altered with North Dump RL220 shutdown and Dozer parked. The Meteorological conditions were valid at the time of the complaint. The measured wind speed was 2.8 m/s with a wind direction of 345 degrees recorded at APF4. The sound file from Site 4 (the most representative of the receiver) was reviewed. Distant Low frequency mine noise was audible. No noise alarms were triggered prior to the complaint at Site 4.