

Complaint Number	Date/Time Received	Nature of Complaint	Response
656	12/05/2024 12:44PM	Noise	Complaint received via the Community Hotline. Complainant discussed noise from the Mount Pleasant Operation. Mining operations are regularly monitored and altered to minimise the impacts from noise. At the time of the complaint the OCE inspected the operation to determine the noise source and reported minimal mining noise from the pit. Prior to the complaint no noise alarms were received from NB04, which is the best representative of complainant location.
657	18/05/2024 11:30AM	Odour	Complaint received via the EPA. The anonymous complainant discussed spontaneous combustion from the Mount Pleasant Operation. The OCE conducted an inspection at time of the notification and noted that a small amount of heated material was in Central pit, however, no offensive odour was detected. When the EPA complaint was received the Thiess Environmental Officer reviewed pit cameras at the time of the event. The North pit camera, which is the closest camera to Dorset Road no heated areas were visible. At the time of the complaint, air quality results showed that the one-hourly average PM10 recorded at the Muswellbrook NW monitor was 8.7µg/m3 with a wind direction of 356°. Air quality results from the A-PF2 monitor recorded a one-hourly average PM10 of 11.0 µg/m3 and a wind direction of 349° and a 24hr rolling PM10 average of 24 µg/m3 and a wind direction of 178°. These results are well within the compliance limits described in the Mount Pleasant Air Quality Management Plan.
658	28/05/2024 1:55pm	Blast	Complaint received via the Community Hotline. Complainant discussed blast fume from the Mount Pleasant Operation. The complainant resides approximately 3 km to the Northeast of Mount Pleasant Operation. At the time of the blast the fume rating post blast at the 500m personnel blast exclusion zone was zero and post blast emissions were seen to disperse at the 500m personnel blast exclusion zone. No post blast emissions left the EPL or DA boundary.